T-Wallet

Important Instructions to VLEs

VLE registration with T-Wallet: all VLEs are already registered from the backend with mobile numbers/other details available at ESD.However VLE need to activate login to set the password for the T-Wallet account.

Login activation can be done from Mobile app or Web application by clicking on **"Activate your Login? "**In login screen.

Citizen Registration:

- If citizen desires to have a wallet with KYC,for 1,00,000 limit, use Aadhaar+biometric or   Aadhaar + OTP registration
- No service charges for this service from the Citizen
- Once receipt is generated, then only transaction is completed
  Until receipt generated VLE should not close/refresh /back button of the browser
- ESD will pay Rs.2/- commission for each registration to VLE monthly once

Topup/Load Money:

- Citizen will give cash to VLE for loading of money to his T-Wallet
- Respective amount is debited from VLE MeeSeva balance and credited to Citizen's T-Wallet
- No service charges for this service from the Citizen
- Once receipt is generated, then only transaction is completed
  Until receipt generated VLE should not close/refresh /back button of the browser
- ESD will pay Rs.2/- commission for each Load money service to VLE monthly once

MeeSeva/eSeva payments using T-Wallet:

- VLE have to confirm from the citizen whether citizen has T-Wallet and sufficient balance for the transaction. Balance can be verified using **Balance enquiry** feature available inside **Load Money service**
- If citizen has sufficient balance, then VLE have to select **T-Wallet** instead of **Cash** as a pay mode option in the application
- Once required data is filled, VLE has to enter the Citizen details such as Aadhaar+biometric or Mobile No+OTP for citizen authentication
- Once authentication is successful, transaction amount is debited from citizen's wallet account and credited to VLE T-Wallet account
- VLEs T-Wallet account limit is 1,00,000.Therefore whenever it reaches 90,000 ,VLE will receive alert SMS to transfer funds to desired Bank Account through IMPS using Mobile App or Web application (https://twallet.telangana.gov.in/).No charges for this IMPS transfers
- In order to facilitate refunds in case of any payment failures,VLE has to maintain balance of atleast Rs.2000/- in VLE T-Wallet account. Even if VLE tries to transfer, it will not be allowed