



T Wallet Service Gateway

USER MANUAL

Created by
Support & Deployment Team (T-Wallet)

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Introduction:

T Wallet is the official digital wallet of Telangana State. It serves through Online (Desktop, laptop), Smart Phone, Feature Phone and even No phone. Citizens with feature phone or no Phone can use Mee Seva centers to open T Wallet, Load money into wallet and make payments.

There is no service charge for using T Wallet at Mee Seva Centers. T Wallet uses two factor authentication for feature phone and no phone users, through Aadhaar based Biometric authentication and OTP to Aadhaar linked phone number.

This document communicates features of the T WALLET Service Gateway available at all Mee Seva centers. It also details how the Mee Seva Center Operator should use each feature to provide the services to the citizen.



REGISTRATION:

In order to use T Wallet, user has to first register with it. If the registration is successful, T Wallet a/c is created for the user. There is no charge to the citizen for registration service at Mee Seva center.

At Mee Seva Center, Registration can be done in one of the following 2 options.

1. Using Aadhaar Biometric (Aadhaar and finger prints)
2. Using Aadhaar OTP (Aadhaar and OTP to mobile registered with Aadhaar)

Registration is provided as a new service in Mee Seva / eSeva application. Therefore, Mee Seva operator initiates T Wallet Registration process by clicking on “Registration” service in Mee Seva / eSeva application. Once initiated, operator is redirected to the following screen.

1. Using AADHAAR Biometric:

- Enter valid AADHAAR number of the citizen.
- Select “Biometric” option as shown in the below screen.



May 23 2017 8:23:13 Session will expire in: 267 seconds TS-FNG007 Logout

*Please do not Refresh or press Back buttons.
*Please Don't Close Browser Tab, Always Use Logout Button

T WALLET REGISTRATION

☒ Biometric ☐ OTP

Select Device:

- Secugen - HAMSTER IV
- 3M Cogent - Precision
- Mantra - MFS100
- Startek - FM220
- Morpho - MSO 1300 E2

- After the Biometric option is selected, drop down list of biometric devices is shown.
- Select the Biometric Device from the List and click on “Capture” button.
- System redirect to sentient Aadhaar web page.

prodauatsts.telangana.gov.in X OTP Generated - jspand X

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

Telangana State Technology Services Limited
AUA / KUA
e-KYC with Biometric

RRN Number: 20180106151852

Enter Aadhaar Number:

☐ Consent: I, the holder of Aadhaar Number, hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with Biometric with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with Biometric.

☐ Consent: I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **T Wallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Device Name:

Select Finger:

Type here to search 15:20 06-01-2018



prodauatsts.telangana.gov.in | OTP Generated - jspand...

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx


Enter Aadhaar Number: XXXXX XXXXX XXXXX

☐ Consent: I, the holder of Aadhaar Number, hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with Biometric with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with Biometric.

☐ Consent: I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet for T Wallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Device Name: STARTEK(FM220)

Select Finger: -select-



Please select a finger from the dropdown

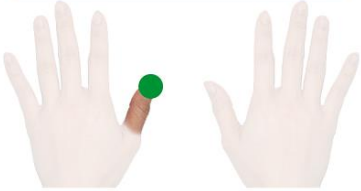
Type here to search | 15:21 06-01-2018

⇒ Select finger and get it captured using device

prodauatsts.telangana.gov.in | OTP Generated - jspand...

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

Select Finger: LEFT_THUMB



Instructions

- 1.Each transaction performed in this gateway will be processed with Unique Identity of India (UIDAI)
- 2.Make sure your computer / Mobile Date & Time is correct before performing a transaction.
- 3.For OTP based transaction, there may be delays in receiving OTP's from UIDAI some times. Kindly wait for atleast 30 seconds and request for Resend OTP option.
- 4.Facing an issue while using Biometric device? Follow the resolving steps [Click here](#)
5. List of all Error Codes. [Click here](#)
- 6.Please contact your Organisation Point of contact if you have any queries. [Click here](#)

Type here to search | 15:22 06-01-2018



⇒ Enter mobile which needs to be register.

T WALLET REGISTRATION

*Mobile Number : 9930659548 [Send OTP](#)

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⇒ Enter OTP with PAN number and get it verified

T WALLET REGISTRATION

*Mobile Number : 9550336885 [Send OTP](#)

Verify Your Mobile OTP

Please check your Mobile and enter OTP

[ReSend](#) [Verify](#)

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T Wallet | OTP Generated - jspand... | Secure | https://pretwallet.azurewebsites.net/RegistrationPage.aspx

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Government of Telangana
ITE & C Department

TS-FNG007 [Logout](#)

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*Please do not close Browser Tab, Always use Logout Button.**

T WALLET REGISTRATION

*Mobile Number : 9550336885 [Send OTP](#)

*Pan Card : EFNP93500H [Verify](#)

User Information

*User Name : Bebi Uzma Akhtar Hussain

*Aadhaar Number : 502404973355

Care Of :

*Date Of Birth(dd-MM-yyyy) : 29-11-1990

*Gender : Female ▼

Email :

Door Number :

Street : RAIS GALLI

Waiting for pretwallet.azurewebsites.net...

T Wallet | OTP Generated - jspand... | Secure | https://pretwallet.azurewebsites.net/RegistrationPage.aspx

*Date Of Birth(dd-MM-yyyy) : 29-11-1990

*Gender : Female ▼

Email :

Door Number :

Street : RAIS GALLI

Area :

Locality : NEAR DESHPANDE STAN

Village/City : Osmanabad

*District : Osmanabad

*State : Maharashtra

*Pin Code : 413501

User Bank Account (OR) Other T Wallet Account Information

☒ Bank Details ☐ Other T Wallet Account

*Account Name :

*Bank Name : Select your Bank ▼

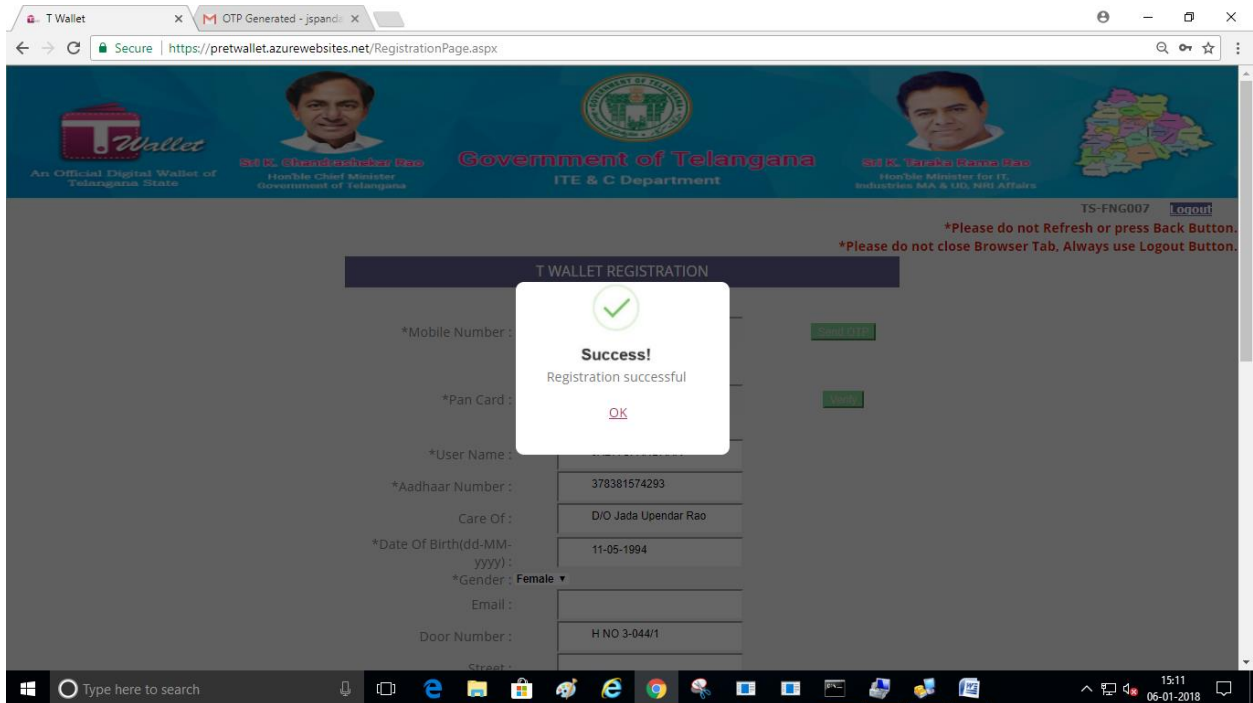
*Bank Account Number : Bank Account Number

*Confirm Bank Account Number : Confirm Bank Account Number

*IFSC Code : IFSC Code

Waiting for pretwallet.azurewebsites.net...

⇒ Registration successful.



2. Using AADHAAR OTP:

- ⇒ Enter valid AADHAAR number of the citizen.
- ⇒ Select “OTP” option as shown in the below screen.



- ⇒ Click on “OTP” button as shown in the above screen.



⇒ E KYC with OTP page will get open as shown in the below screen.

prodauatsts.telangana.gov.in

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

Telangana State Technology Services Limited
AUA / KUA
e-KYC with OTP

RRN Number: 20180106145523

Enter Aadhaar Number XXXX XXXX XXXX

☐ I, the holder of Aadhaar Number hereby give my consent to Telangana State Technology Services Limited to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with OTP with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with OTP

☐ I, the holder of Aadhaar Number hereby give my consent to Telangana State Technology Services Limited to share my e-KYC Data with Twallet for T Wallet Services. The entities have confirmed that the data shall not be shared further with any other entity or agency.

☐ OTP via SMS ☐ OTP via E-MAIL

Request OTP Cancel

prodauatsts.telangana.gov.in

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

Telangana State Technology Services Limited
AUA / KUA
e-KYC with OTP

RRN Number: 20180106145523

Enter Aadhaar Number XXXX XXXX XXXX

☐ I, the holder of Aadhaar Number hereby give my consent to Telangana State Technology Services Limited to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with OTP with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with OTP

☐ I, the holder of Aadhaar Number hereby give my consent to Telangana State Technology Services Limited to share my e-KYC Data with Twallet for T Wallet Services. The entities have confirmed that the data shall not be shared further with any other entity or agency.

☐ OTP via SMS ☐ OTP via E-MAIL

Request OTP Cancel

Instructions


1. Please enter the Aadhaar number of the Customer whose authentication is to be performed.
2. Enter the OTP received either to your registered mobile number or to your Email
3. Click on Auth to verify the customer.

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prodauatsts.telangana.gov.in

Not secure prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

 **Telangana State Technology Services Limited**
AUA / KUA
e-KYC with OTP

RRN Number: 20180106145523

Enter Aadhaar Number


☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with OTP with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with OTP

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **T Wallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

☒ OTP via SMS ☒ OTP via E-MAIL

prodauatsts.telangana.gov.in

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

 **Telangana State Technology Services Limited**
AUA / KUA
e-KYC with OTP

OTP sent to this Mobile or Email: *****2346bk*****@gmail.com

RRN Number: 20180106145523

Enter Aadhaar Number

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with OTP with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with OTP

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **T Wallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Please enter received OTP

⇒ Enter OTP which is received on the registered number.



prodauatsts.telangana.gov X

Not secure prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

Enter Aadhaar Number

XXXX 9571 XXXX 4960 XXXX 9624

☒ I, the holder of Aadhaar Number hereby give my consent to Telangana State Technology Services Limited to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with OTP with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with OTP

☒ I, the holder of Aadhaar Number hereby give my consent to Telangana State Technology Services Limited to share my e-KYC Data with Twallet for T-Wallet Services. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Please enter received OTP

596855

Perform E-KYC Cancel

Resend OTP

Instructions






1. Please enter the Aadhaar number of the Customer whose authentication is to be performed.
2. Enter the OTP received either to your registered mobile number or to your Email
3. Click on Auth to verify the customer.

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⇒ Enter mobile number which needs to be register.

T-Wallet X

Secure | https://pretwallet.azurewebsites.net/RegistrationPage.aspx

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Government of Telangana

ITE & C Department


TS-FNG007 Logout

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T WALLET REGISTRATION

*Mobile Number : **Send OTP**

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T Wallet

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ITE & C Department

TS-FNG007 [Logout](#)

***Please do not Refresh or press Back Button.**
***Please do not close Browser Tab, Always use Logout Button.**

T WALLET REGISTRATION

*Mobile Number : [Send OTP](#)

Verify Your Mobile OTP

Please check your Mobile and enter OTP

[ReSend](#)
[Verify](#)

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⇒ Enter OTP received on the given mobile number.

T Wallet

Secure | https://pretwallet.azurewebsites.net/RegistrationPage.aspx

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ITE & C Department

TS-FNG007 [Logout](#)

***Please do not Refresh or press Back Button.**
***Please do not close Browser Tab, Always use Logout Button.**

T WALLET REGISTRATION

*Mobile Number : [Send OTP](#)

Verify Your Mobile OTP

Please check your Mobile and enter OTP

[ReSend](#)
[Verify](#)

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⇒ Enter PAN number

T Wallet

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TS-FNG007 [Logout](#)

T WALLET REGISTRATION

*Mobile Number : 9930659548 [Send OTP](#)

*Pan Card : [Verify](#)

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Type here to search

T Wallet

Secure | https://pretwallet.azurewebsites.net/RegistrationPage.aspx

T Wallet
An Official Digital Wallet of Telangana State

Government of Telangana
ITE & C Department

TS-FNG007 [Logout](#)

T WALLET REGISTRATION

*Mobile Number : 9930659548 [Send OTP](#)

*Pan Card : HQIPS4378J [Verify](#)

User Information

*User Name : JADA SPANDANA

*Aadhaar Number : 378381574293

Care Of : D/O Jada Upendar Rao

*Date Of Birth(dd-MM-yyyy) : 11-05-1994

*Gender : Female ▼

Email :

Door Number : H NO 3-044/1

Type here to search



***Gender :** Female ▼

Email :

Door Number :

Street :

Area :

Locality :

Village/City :

***District :**

***State :**

***Pin Code :**

User Bank Account (OR) Other T Wallet Account Information

☒ Bank Details ☐ Other T Wallet Account

***Account Name :**

***Bank Name :**

***Bank Account Number :**

***Confirm Bank Account**

***Pin Code :**

User Bank Account (OR) Other T Wallet Account Information

☒ Bank Details ☐ Other T Wallet Account

***Account Name :**

***Bank Name :**

***Bank Account Number :**

***Confirm Bank Account Number :**

***IFSC Code :**





⇒ Registration is successful.

⇒ Citizen receives success SMS to their AADHAAR linked Mobile number confirming that Wallet Account has been created.

LOAD MONEY / Top-up:

After creating the T Wallet a/c through registration, load money into wallet so that payments can be made from this wallet a/c. There is no charge to the citizen for loading money into wallet a/c at Mee Seva center.

At Mee Seva Center, Load Money can be done in one of the following 2 methods.

1. Using Mobile Number
2. Using Biometric (Aadhaar and finger prints)
3. Balance Enquiry

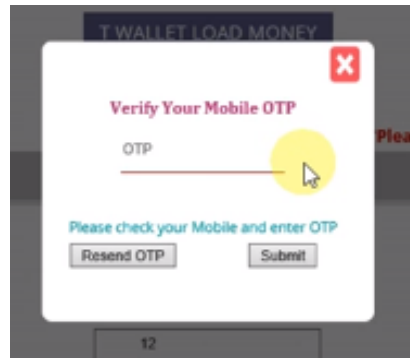
Load Money is provided as a new service in Mee Seva / eSeva application. Therefore, Mee Seva operator initiates Load Money process by clicking on “Load Money/Top Up” service in Mee Seva / eSeva application. Once initiated, operator is redirected to the following screen.



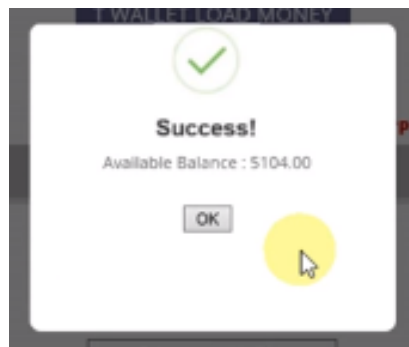
1. Using Mobile Number:

- Enter citizen's Mobile number and click on "Amount" edit box.
- Name of the citizen gets displayed above the Mobile number as shown in the below screen.
- Enter the amount that needs to be deposited in the citizen's T Wallet Account.
- Click on "Load Money" button.

- After clicking on "Load Money" button, OTP is sent to mobile to confirm loading of the amount into their T Wallet account.



- Citizen confirms by providing OTP received to Operator.
- Operator enters OTP and clicks on “Submit” button.
- If the entered OTP is correct, then the amount is loaded into the citizen’s T Wallet account and success message is displayed as shown below.



2. Using AADHAAR Biometric

- Enter valid AADHAAR number of the citizen.

T WALLET LOAD MONEY


*Please do not Refresh or press Back buttons.
*Please Don't Close Browser Tab, Always Use Logout Button

Mobile Number	Aadhaar Number	Balance Enquiry
<div>Enter Aadhaar Number</div>		

- If entered AADHAAR number is valid, then the list of biometric devices is displayed.
- Select the Biometric Device from the List and click on “Capture” button.



- AADHAAR consent is displayed for approval from citizen as shown in the below screen.



Telangana State Technology Services Limited
AUA / KUA
Authentication with Biometric

RRN Number: 20180220114059

Aadhaar Number: XXXX XXXX XXXX

☐ Consent: I, the holder of Aadhaar Number, hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **Authentication with Biometric** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **Authentication with Biometric**.

☐ Consent: I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **Twallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Device Name: STARTEK(FM220)


Select Finger: -select-

will be submitted to CIDR only for the purpose of **Authentication with Biometric**.

☐ Consent: I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **Twallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

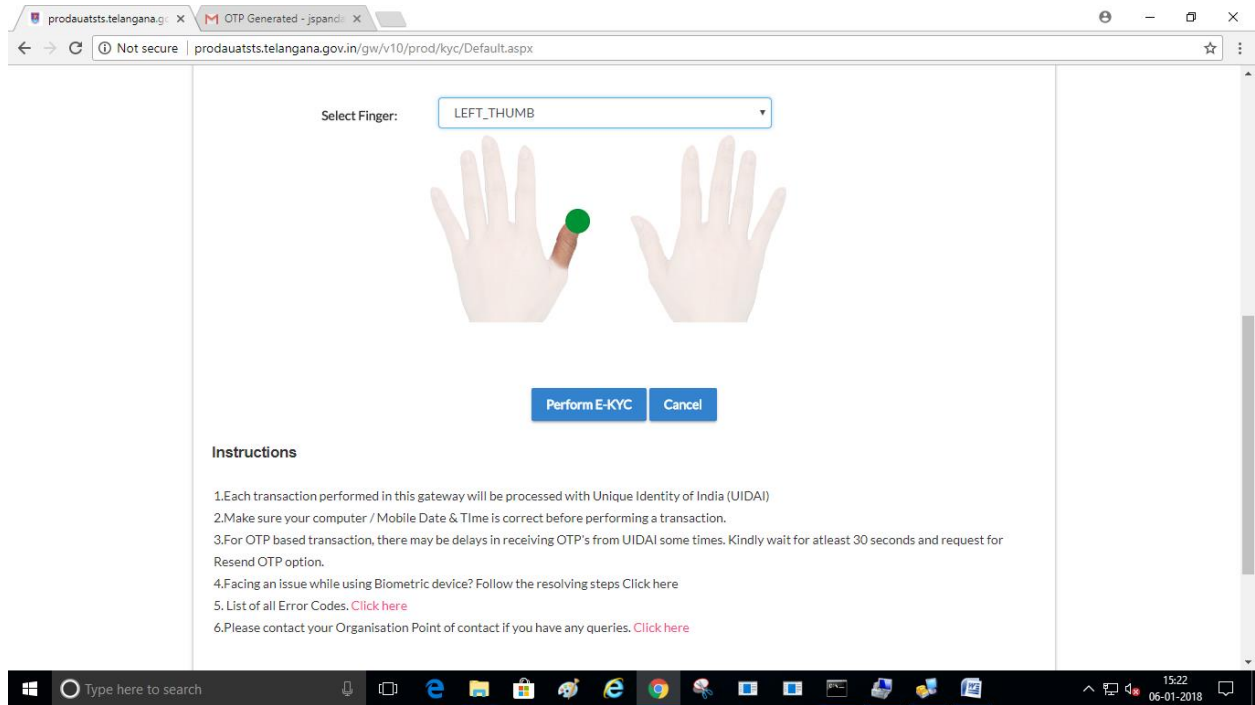
Device Name: STARTEK(FM220)

Select Finger: -select-

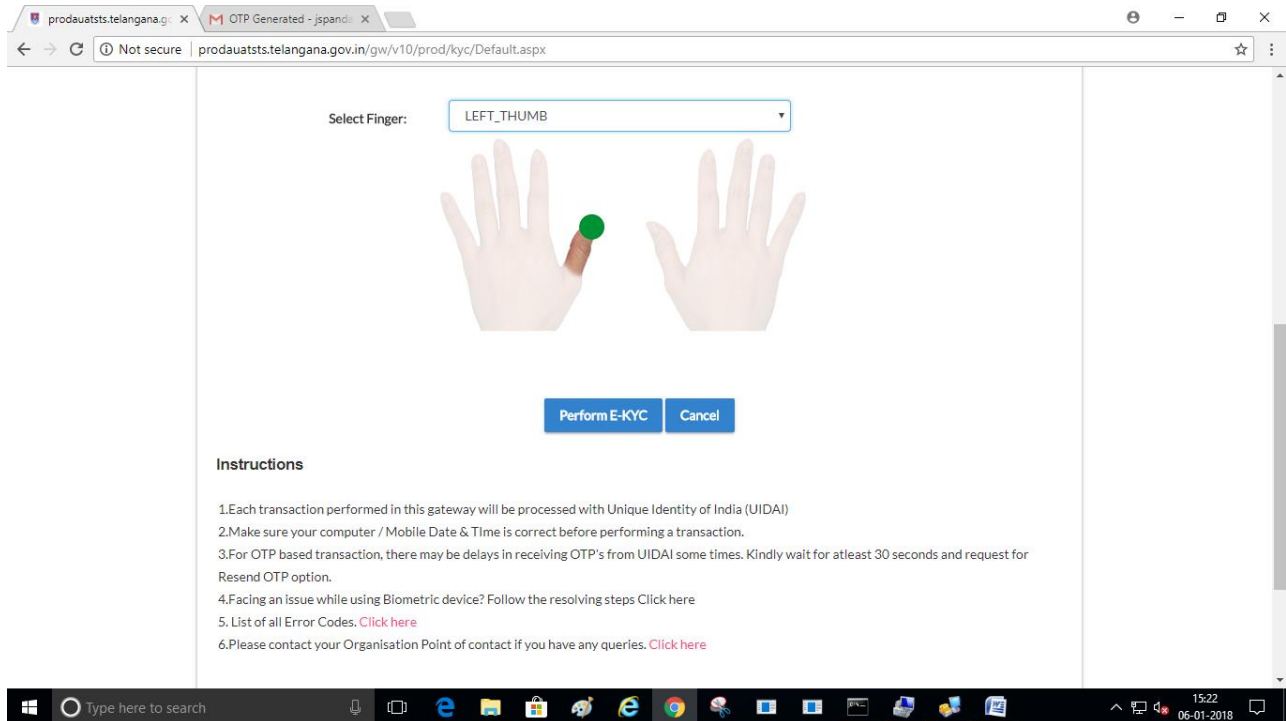


Please select a finger from the dropdown

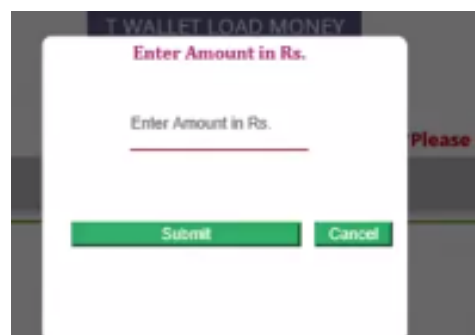
Instructions



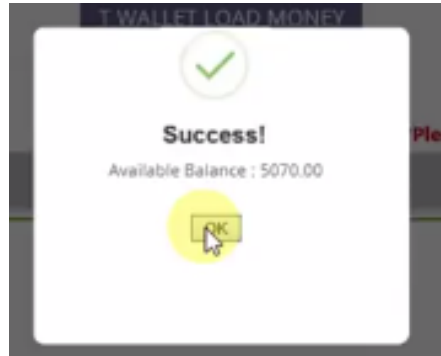
- Operator asks citizen for approval.
- Once user communicates approval to the operator, he/she clicks on “Yes I Agree”.
- Operator captures finger prints of the citizen. Please see the screen below.
- Once finger prints captured, click on “perform E-KYC” button.



- If finger prints and Aadhaar number match with that of Aadhaar system, “Enter Amount” screen gets displayed as shown below.



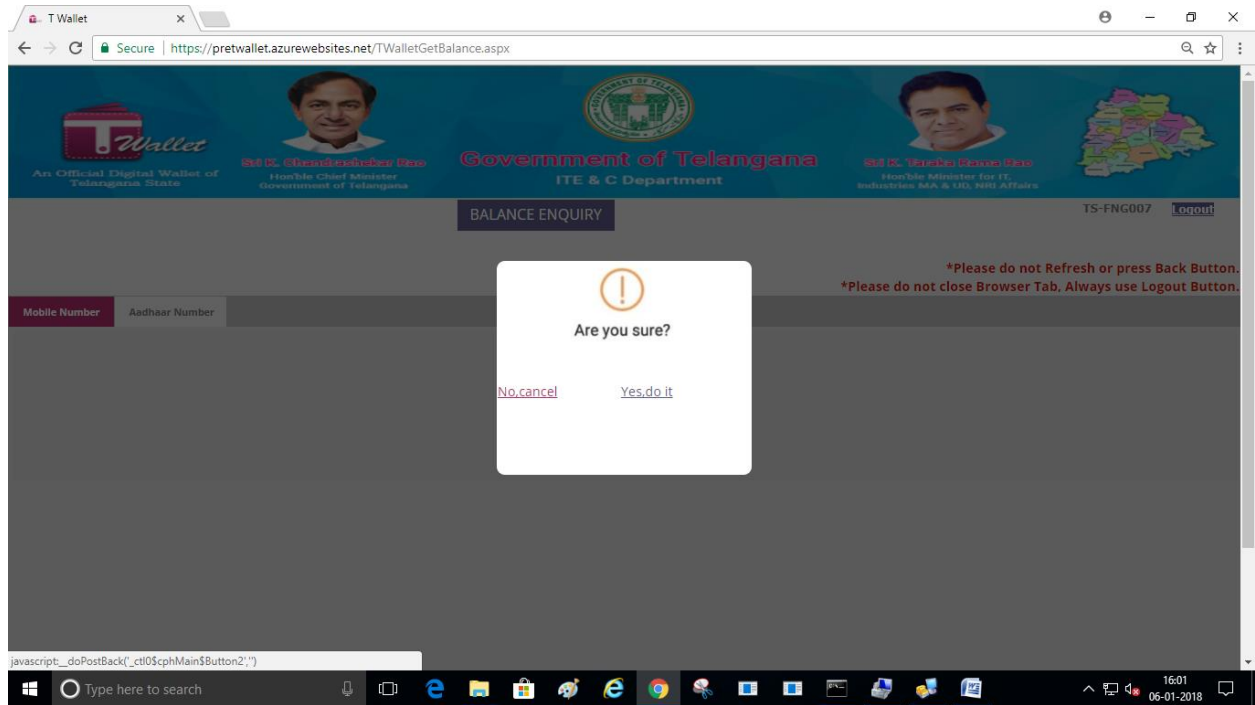
- Enter the amount that needs to be loaded and click on “Submit” button.
- Citizen’s T Wallet account gets credited and success message is displayed along with balance as shown below.



3. Using Balance Enquiry:

⇒ To check balance enter register mobile number under balance enquiry.



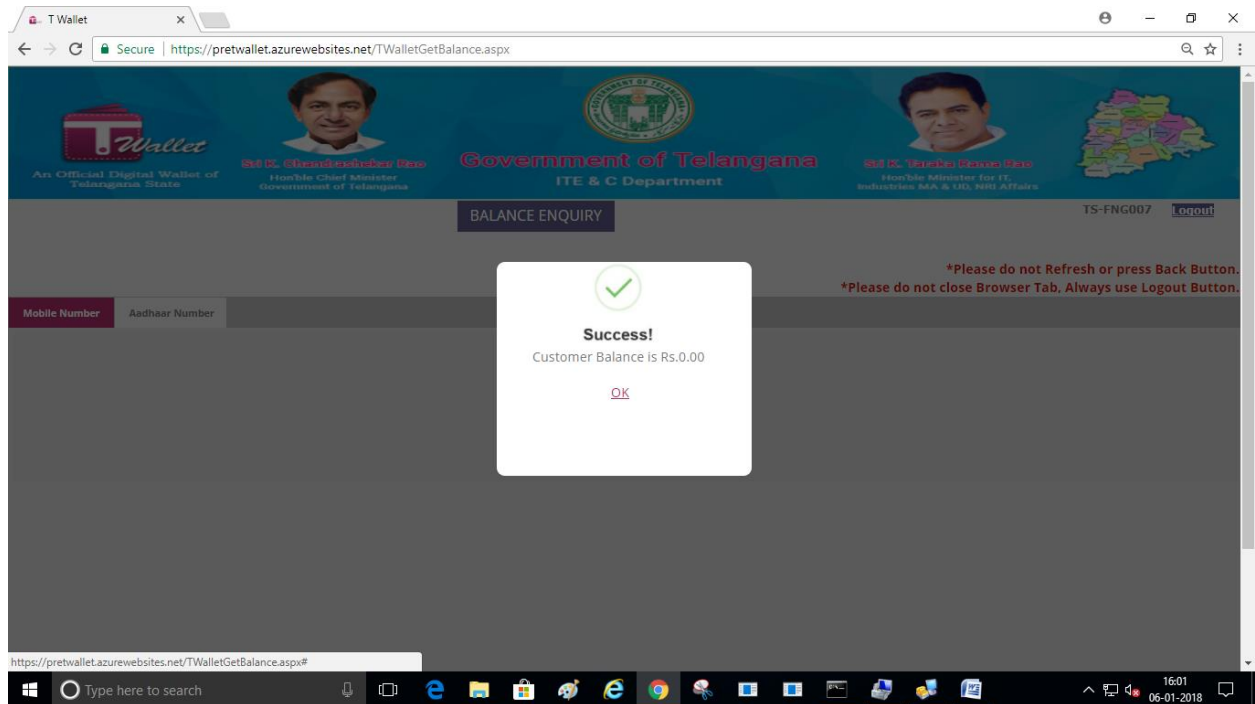


⇒ Enter OTP received on the mobile number





⇒ System shows the available balance.



PAYMENT:

T Wallet a/c can be used to make payments for government services available at Mee Seva centers. For every payment transaction, citizen gets authenticated using one of the following 2 methods.

1. Using Mobile Number
2. Using Biometric (Aadhaar and finger prints)
3. Using Aadhaar Number

When the citizen wants to avail one of the services available at Mee Seva center, Operator initiates the requested service from Mee Seva / eSeva application. After obtaining required information from the citizen, he/she has option to make payment using T Wallet. If the citizen chooses to make payment using T Wallet, operator is directed to the below screen.



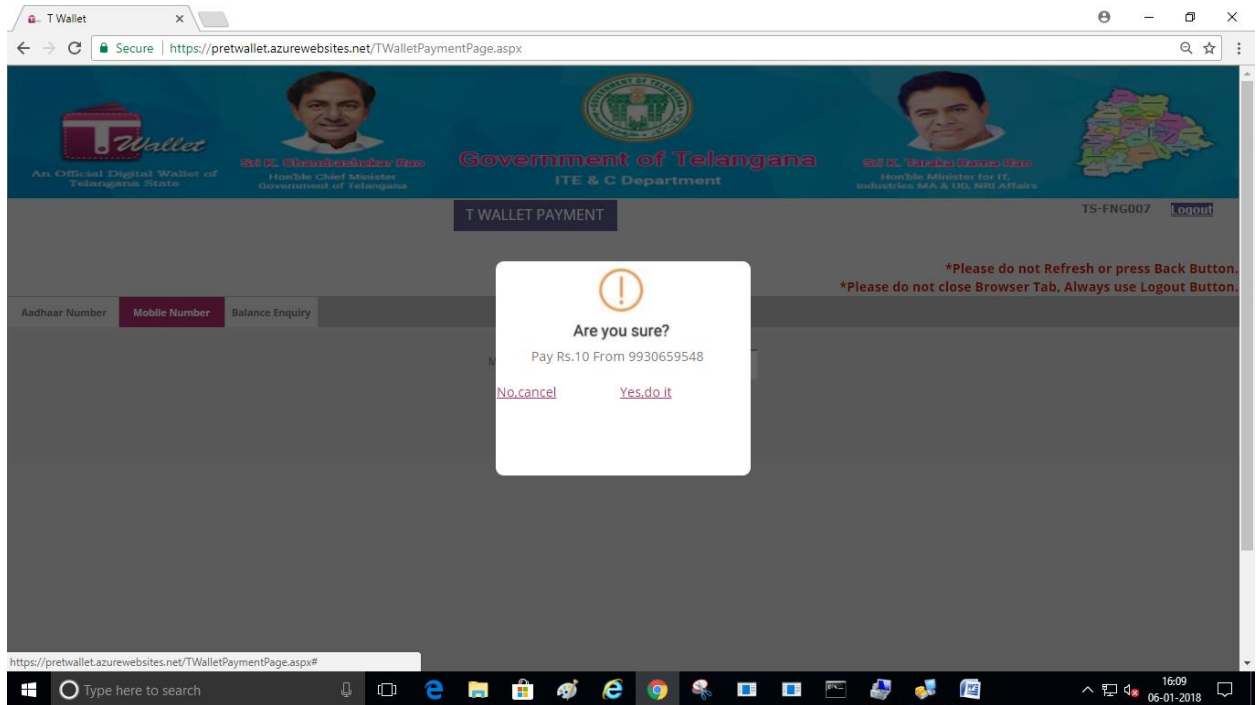
- Amount is received from Mee Seva / eSeva application which gets displayed as shown in the below screen.

1. Using Mobile Number:

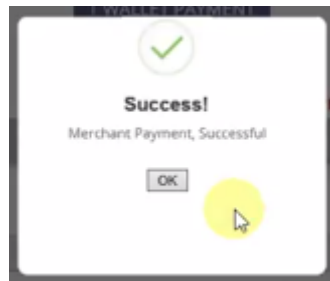
- Enter citizen's Mobile number which is used for registration with T Wallet.



- Click on “Pay Now” button.
- Click on “Yes” button in the confirmation screen.
- OTP is sent to citizen for confirming the payment and amount to be deducted from his/her T Wallet account.



- Citizen confirms by providing OTP received to Operator.
- Operator enters OTP and clicks on “Submit” button.
- If the entered OTP is correct, then the amount is debited from the citizen’s T Wallet account and success message is displayed as shown below.
- SMS is also sent to the citizen, Informing about the debit transaction for the Wallet.

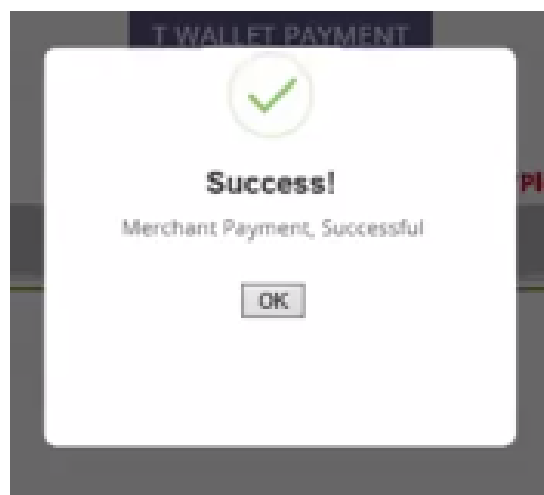




2. Using AADHAAR Biometric

- Enter valid AADHAAR number of the citizen, in the below screen.

- If finger prints and Aadhaar number match with that of Aadhaar system, citizen's T Wallet a/c gets debited and success message is displayed as shown below.
- SMS is also sent to the citizen, informing about the debit transaction for the Wallet.






1. Using AADHAAR Biometric with OTP:

Enter valid AADHAAR number of the citizen, in the below screen.

- Select OTP and then click on Proceed Button, open a new page of authentication with OTP is displayed as shown below.



Enter Aadhaar Number, OTP sent to the registered mobile number and registered Email address.



Telangana State Technology Services Limited
AUA / KUA
Authentication with OTP

RRN Number: 20180220115215

Enter Aadhaar Number

XXXX

3783

XXXX

8157

XXXX

4293

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **Authentication with OTP** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **Authentication with OTP**

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **TWallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

☐ OTP via SMS

☒ OTP via E-MAIL

Request OTP

Cancel

Generate OTP via Email address



OTP sent to this Email:js*****@gmail.com}

RRN Number: 20180220115215

Enter Aadhaar Number XXXX XXXX XXXX
3783 8157 4293

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **Authentication with OTP** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **Authentication with OTP**

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **TWallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Please enter received OTP

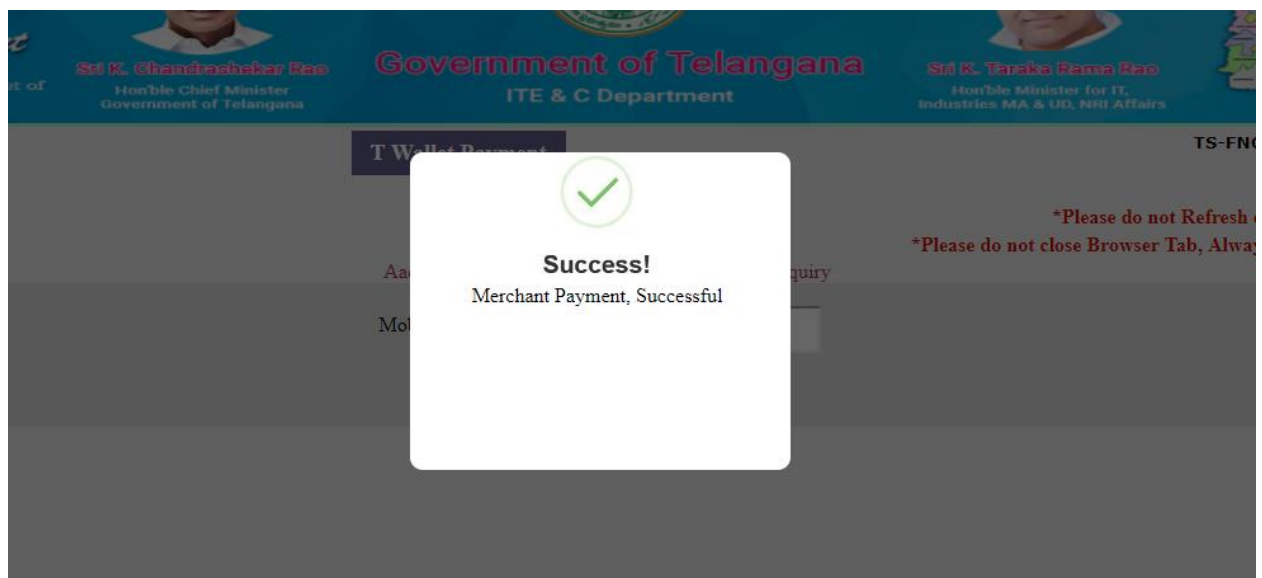
676198

Authenticate

Cancel

Resend OTP

After that click on Authentication then you will get success message.



- SMS is also sent to the citizen, informing about the debit transaction for the Wallet.

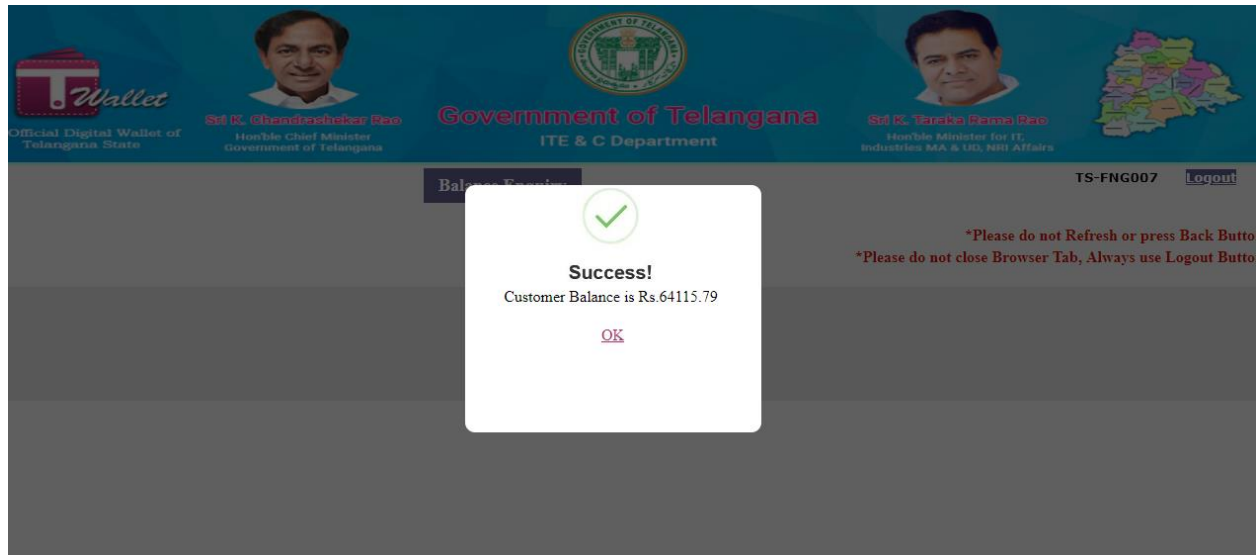


3. Using Balance Enquiry with mobile number:

⇒ To check balance enter register mobile number under balance enquiry.

⇒ Enter OTP received on the mobile number

⇒ System shows the available balance.



Using Balance Enquiry with Aadhaar Number:

⇒ Select Biometric and select device and click on Proceed Button.





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An Official Digital Wallet of
Telangana State

**Sri K. Chandrababu Naidu**
Hon'ble Chief Minister
Government of Telangana

**Government of Telangana**
ITE & C Department

**Sri K. Taraka Rama Rao**
Hon'ble Minister for IT,
Industries MA & UD, NRI Affairs




Label [Logout](#)*Please do not Refresh or press Back Button.
*Please do not close Browser Tab, Always use Logout Button.**T Wallet Aadhaar Authentication**☒ Biometric ☐ OTP

Startek(FM220) ▼

[Proceed](#)
[Cancel](#)Co-Branded
By  **TRANSACTION
ANALYSTS**

⇒ To check balances enter Aadhaar Number under balance enquiry.

**Telangana State Technology Services Limited**
AUA / KUA
Authentication with Biometric

RRN Number: 20180220121053

Aadhaar Number:

XXXX3783XXXX

XXXX8157XXXX

XXXX4293XXXX

☒ Consent: I, the holder of Aadhaar Number, hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **Authentication with Biometric** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **Authentication with Biometric**.

☒ Consent: I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **TWallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Device Name:

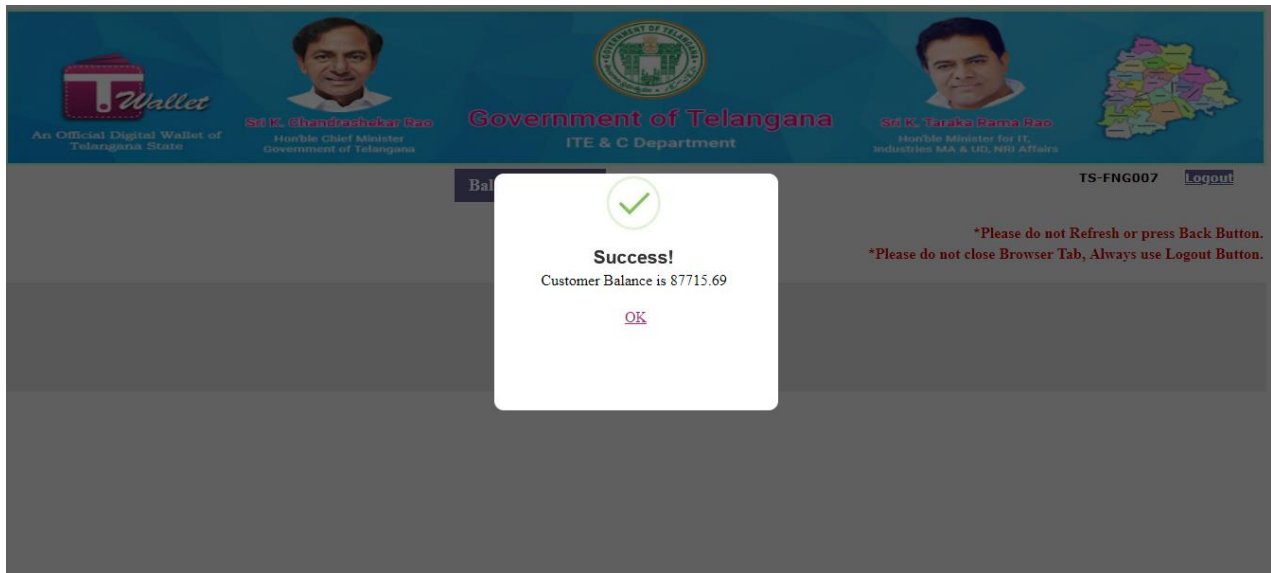
STARTEK(FM220)

Select Finger:

RIGHT_THUMB ▼

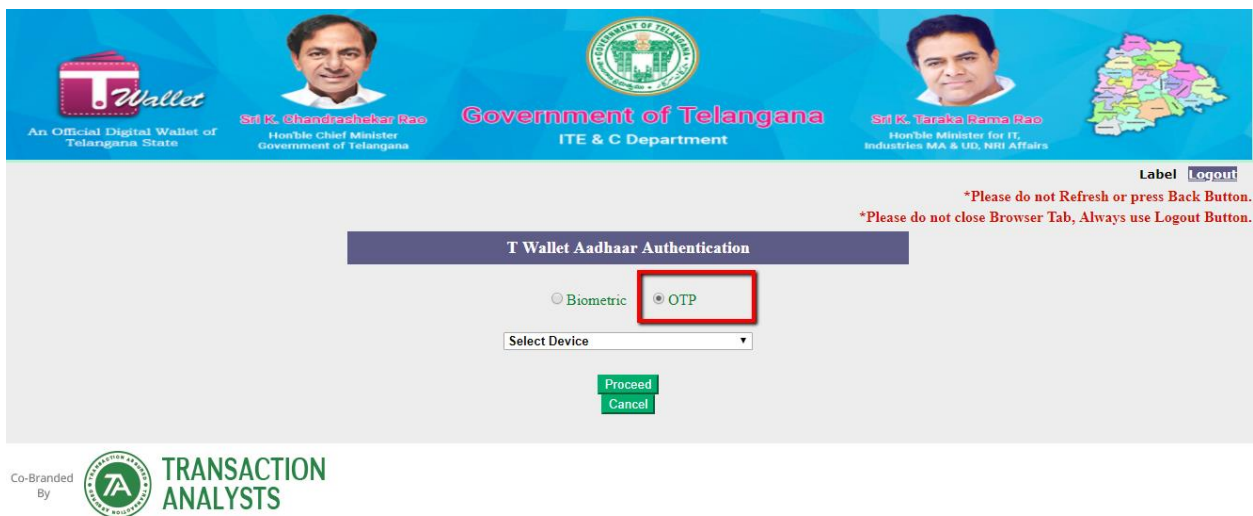


⇒ System shows the available balance.




Using Balance Enquiry with Aadhaar OTP:

⇒ Select OTP and click on Proceed Button.





Enter Aadhaar number and request for OTP via email.



Telangana State Technology Services Limited
AUA / KUA
Authentication with OTP

RRN Number: 20180220122010

Enter Aadhaar Number

XXXX3783XXXX8157XXXX4293

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **Authentication with OTP** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **Authentication with OTP**


☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **TWallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

☐ OTP via SMS ☒ OTP via E-MAIL

Request OTP

Cancel

⇒ Enter OTP and click on Authenticate request.



Telangana State Technology Services Limited
AUA / KUA
Authentication with OTP

OTP sent to this Email:js*****@gmail.com}

RRN Number: 20180220122307

Enter Aadhaar Number

XXXX3783XXXX8157XXXX4293

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **Authentication with OTP** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **Authentication with OTP**

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **TWallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Please enter received OTP
134248

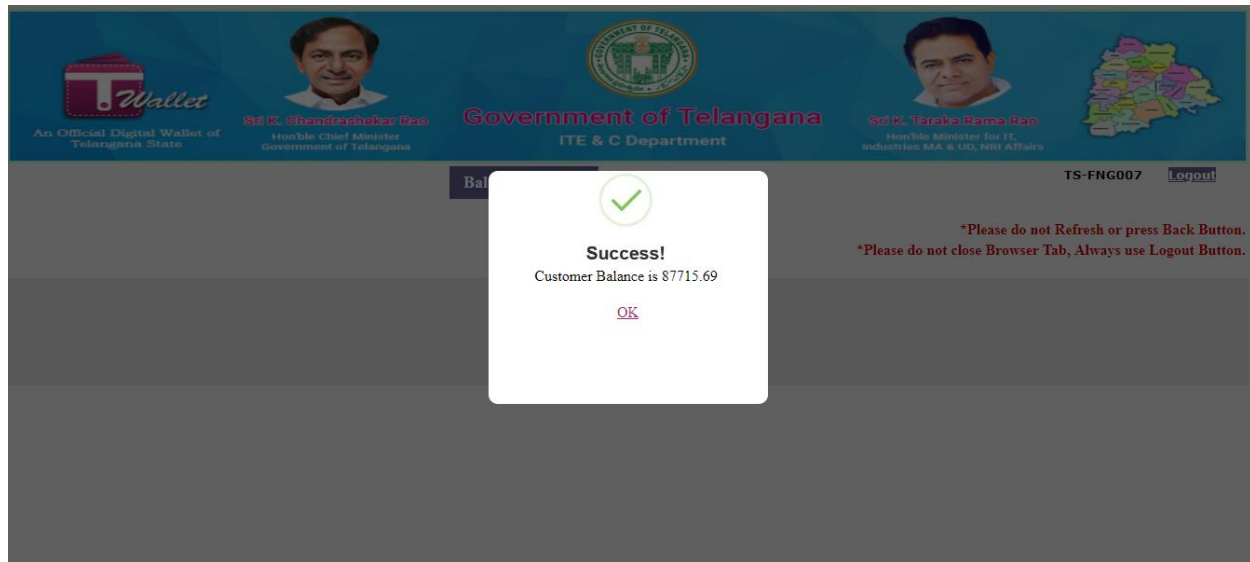
Authenticate

Cancel

Resend OTP



⇒ After that you will get success message.



MERCHANT REGISTRATION:

Private merchants are also required to register with T Wallet so that citizens can make payments to these merchants using their T Wallet account.

Private merchant registration is provided as a service in Mee Seva application. Therefore, Mee Seva operator initiates Merchant Registration process by clicking on “Merchant Registration” service in Mee Seva / eSeva application. Once initiated, operator is redirected to the following screen.

There are 3 steps involved in this process and they are Aadhaar Authentication, Mobile number validation and Completion of Application Form.

Step1 – Aadhaar Authentication:

- Enter valid AADHAAR number of the citizen.



Merchant Registration

Step 1 of 3 - Aadhaar Authentication

Aadhaar Number

- If entered AADHAAR number is valid, then the list of biometric devices is displayed.
- Select the Biometric Device from the list and click on “Capture” button as shown below.

Merchant Registration

Step 1 of 3 - Aadhaar Authentication

464946503398

Morpho 1300E2

Capture

- AADHAAR consent is displayed for approval from citizen as shown in the below screen.



Telangana State Government of Telangana IIT & C Department Industries MA & UD, NRI Affairs
20 2017 11:10:48 APO-ADI-AKT Logout

Merchant Registration

Step 1 of 3 - Aadhaar Authentication

871911485921

Startek - FM220

processing...

Capture

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- Operator captures finger prints of the citizen. Please see the screen below.
- Once finger prints captured, click on “Send” button.

Merchant Registration

Step 1 of 3 - Aadhaar Authentication

464946503398

Morpho 1300E2

processing...

Send

Capture

- If finger prints and Aadhaar number match with that of Aadhaar system, step1 gets completed and step2 starts.

Step2 – Mobile Number Validation:



- Enter the Merchant Mobile number and click on “Validate” button.


Merchant Registration

Fields with (*) are mandatory

Step 2 of 3 -Mobile Number Validation

Merchant Mobile Number *

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- OTP is sent to mobile number to validate the Merchant.

Verify Your Mobile OTP

OTP

Please check your Mobile and enter OTP

- Merchant provides received OTP.
- Operator enters the OTP and clicks on “Submit” button.
- If the entered OTP is correct, then step 2 gets completed and step 3 starts.



Merchant Registration

Fields with (*) are mandatory

Step 2 of 3 - Mobile Number Validation

Merchant Mobile Number * 8130639655

Step 3 of 3 - Application Form

Merchant PAN Number * Enter PAN Number

Upload PAN Copy *
Choose File No...n

Merchant Name * Enter Name

Is Prefunded ☐

Contact Person * Contact Person Name

Enable SMS Alert ☐

Merchant LoginID * Merchant LoginID

Enable Email Alert ☐

Email ID Enter Email ID

Upload Address Proof *
Choose File No...n

Full Address * Enter Address

Upload Bank Passbook *
Choose File No...n

Bank Name * Select your Bank

Bank a/c Number * Enter Bank A/C Number

IFSC Code * Enter IFSC

Step3 – Application Form:

- Verify the Photostat copy of PAN Card, Address Proof and Bank Passbook against originals.
- Return the originals to the Merchant.
- Write “Verified originals” on the each Photostat copy, sign and put the seal.
- Scan these documents and keep them ready for upload. Send the hard copies to TA office.
- Fill all the other details.
- Upload scanned copies appropriately in the application form.
- Click on “Submit” button.
- If all the details are entered correctly, the request will be submitted successfully.
- TA team does the verification against the entered data and uploaded documents.
- TA team contacts the merchant for any additional information.
- If no issues found, approves registration.
- On approval, SMS will be sent indicating “Merchant on boarding process is complete” and asking to check the e-mail.
- E-mail will be sent with information such as Merchant ID, QR Code, how to activate login, etc.



Merchant Registration



Fields with (*) are mandatory

Step 2 of 3 - Mobile Number Validation

Merchant Mobile Number * 8130639655

Step 3 of 3 - Application Form

Merchant PAN Number *	<input type="text" value="Enter PAN Number"/>	Upload PAN Copy *	<input type="button" value="Choose File"/> No...n
Merchant Name *	<input type="text" value="Enter Name"/>	Is Prefunded	<input type="checkbox"/>
Contact Person *	<input type="text" value="Contact Person Name"/>	Enable SMS Alert	<input type="checkbox"/>
Merchant LoginID *	<input type="text" value="Merchant LoginID"/>	Enable Email Alert	<input type="checkbox"/>
Email ID	<input type="text" value="Enter Email ID"/>	Upload Address Proof *	<input type="button" value="Choose File"/> No...n
Full Address *	<input type="text" value="Enter Address"/>	Upload Bank Passbook *	<input type="button" value="Choose File"/> No...n
Bank Name *	<input type="text" value="Select your Bank"/>		
Bank a/c Number *	<input type="text" value="Enter Bank A/C Number"/>		
IFSC Code *	<input type="text" value="Enter IFSC"/>		

Full Address *	<input type="text" value="BANGALORE"/>	Upload Address Proof *	<input type="button" value="D:\Scanned Copies\Addr Browse..."/>
Bank Name *	<input type="text" value="State Bank of India"/>		Uploaded Sucessfully
Bank a/c Number *	<input type="text" value="3305811318"/>	Upload Bank Passbook *	<input type="button" value="D:\Scanned Copies\Bank Browse..."/>
IFSC Code *	<input type="text" value="SBIN0000274"/>		Uploaded Sucessfully
Branch Name *	<input type="text" value="SBI"/>		
Branch Code	<input type="text" value="2746"/>		
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>			



BALANCE ENQUIRY:

In order to facilitate no phone and feature phone users, T Wallet has provided “Balance Enquiry” feature to know the balance in citizen’s wallet account. Citizens can utilize this feature before making payments. This helps the users to find out how much more money need to be loaded before making payments.

There are two ways to know the balance as shown below.

1. Using Mobile Number

2. Using AADHAAR Biometric

- Select T Wallet Load Money or Payment from Mee Seva / eSeva application.
- Click on “Balance Enquiry” tab.

T WALLET PAYMENT

**Please do not Refresh or press Back buttons.
Please Don't Close Browser Tab, Always Use Logout Button

Mobile Number	Aadhaar Number	Balance Enquiry
<div style="border: 1px solid #ccc; padding: 10px; margin: 10px auto; width: 80%;">Enter Mobile Number <div style="border: 1px solid #ccc; padding: 5px; margin: 5px auto; width: 60%;">15</div><div style="background-color: #4caf50; color: white; padding: 5px 15px; margin: 10px auto; width: 20%;">Pay Now</div></div>		

**Please do not Refresh or press Back buttons.
Please Don't Close Browser Tab, Always Use Logout Button

Balance Enquiry

Mobile Number	Aadhaar Number
<div style="border: 1px solid #ccc; padding: 10px; margin: 10px auto; width: 80%;">Enter User Mobile Num <div style="background-color: #4caf50; color: white; padding: 5px 15px; margin: 10px auto; width: 20%;">Get Balance</div><div style="background-color: #4caf50; color: white; padding: 5px 15px; margin: 10px auto; width: 20%;">Can</div></div>	



1. Using Mobile Number:

- Enter the Mobile number of the citizen and click on “Get Balance” button.



***Please do not Refresh or press Back buttons.**
***Please Don't Close Browser Tab, Always Use Logout Button**

Balance Enquiry

Mobile Number

Aadhaar Number

Enter User Mobile Number

Get Balance

Cancel

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- Click on **“Yes, do it”** button to confirm the request as shown below.



- OTP is sent to the citizen's Mobile and “Verify OTP” screen is displayed as shown below.
- Citizen provides OTP received to Operator.
- Operator enters OTP and clicks on “Submit” button.

A screenshot of a mobile application screen titled 'Verify Your Mobile OTP'. It features a text input field with a yellow highlight and a cursor. Below the input field, it says 'Please check your Mobile and enter OTP'. There are two buttons: 'Resend OTP' and 'Submit'. A red 'X' icon is in the top right corner.

- If the entered OTP is correct, then the citizen's available balance is displayed as shown below.

A screenshot of a mobile application screen showing a success message. At the top is a green checkmark icon. Below it, the text reads 'Success!' and 'Customer Balance is Rs.5092.00'. There is a blue 'OK' button at the bottom.

2. Using AADHAAR Biometric

- Enter valid AADHAAR number of the citizen.



*Please do not Refresh or press Back buttons.
*Please Don't Close Browser Tab, Always Use Logout Button

- If entered AADHAAR number is valid, then the list of biometric devices is displayed.
- Select the Biometric Device from the list and click on “Capture” button as shown below.

*Please do not Refresh or press Back buttons.
*Please Don't Close Browser Tab, Always Use Logout Button

- AADHAAR consent is displayed for approval from citizen as shown in the below screen.
- Operator captures finger prints of the citizen. Please see the screen below.
- Once finger prints captured, click on “Send” button.




Balance Enquiry

*Please Don't Close Browser Ta

Mobile Number | **Aadhaar Number**

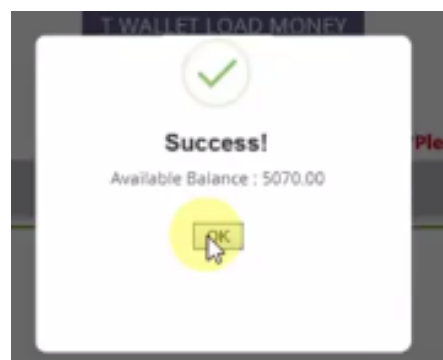
464946503398 Cancel

Morpho - MSO 1300 E2 Capture



Send

- If finger prints and Aadhaar number match with that of Aadhaar system, then the success message is shown along with the balance as shown below.



Wallet Upgrade: (T Wallet Upgrade)

Go to the Wallet Upgrade,



Select any of the below option:

- Biometric
- OTP

Upgrade wallet using OTP:

⇒ Select device band click on proceed button.

T Wallet

Secure | <https://pretwallet.azurewebsites.net/AadhaarekycAuthenticationPage.aspx>

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Government of Telangana
ITE & C Department

TS-FNG007 [Logout](#)

T WALLET AADHAAR KYC AUTHENTICATION

☒ Biometric ☐ OTP

Select Device

[Proceed](#)

[Clear](#)

*Please do not Refresh or press Back Button.
*Please do not close Browser Tab, Always use Logout Button.

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⇒ The E-KYC with biometric page get open

⇒ Enter Aadhaar number



prodauatsts.telangana.gov X

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

**Telangana State Technology Services Limited**
AUA / KUA
e-KYC with OTP

RRN Number: 20180106163745

Enter Aadhaar Number

XXXX XXXX XXXX

☐ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with OTP with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with OTP

☐ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet for T Wallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

☐ OTP via SMS ☐ OTP via E-MAIL

Request OTP **Cancel**

Type here to search

16:36 06-01-2018

⇒ Enter OTP

prodauatsts.telangana.gov X

prodauatsts.telangana.gov.in/gw/v10/prod/kyc/Default.aspx

OTP sent to this Email:so*****@gmail.com]

RRN Number: 20180106163745

Enter Aadhaar Number

XXXX XXXX XXXX

5024 0497 3355

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for e-KYC with OTP with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of e-KYC with OTP

☒ I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet for T Wallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Please enter received OTP

Perform E-KYC **Cancel**

Resend OTP

Instructions

1. Please enter the Aadhaar number of the Customer whose authentication is to be performed.
2. Enter the OTP received either to your registered mobile number or to your Email
3. Click on Auth to verify the customer.

Type here to search

16:37 06-01-2018



⇒ Enter Mobile Number and PAN card number and click on verify button

T Wallet

Secure | https://pretwallet.azurewebsites.net/TWalletUpgradeWallet.aspx

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Government of Telangana
ITE & C Department

TS-FNG007 [Logout](#)

***Please do not Refresh or press Back Button.**
***Please do not close Browser Tab, Always use Logout Button.**

UPGRADE T WALLET

*Mobile Number :

*Pan Card :

[Verify](#)

[Enter Pan Card](#)

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Type here to search

16:38 06-01-2018



T Wallet

Secure | https://pretwallet.azurewebsites.net/TWalletUpgradeWallet.aspx

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Government of Telangana

Government of Telangana
ITE & C Department

Sri K. Taraka Rama Rao
Hon'ble Minister for IT,
Industries MA & UD, NRI Affairs

TS-FNG007 [Logout](#)

UPGRADE T WALLET

*Mobile Number : 9930659548

*Pan Card : EFNPS3500H [Verify](#)

User Information

*User Name : Bebi Uzma Akhtar Hussain

*Aadhaar Number : 502404973355

Care Of :

*Date Of Birth(dd-MM-yyyy) : 29-11-1990

*Gender : **Female** ▼

Email :

Phone Number :

Type here to search

Click **Submit**. If your number is registered with Aadhaar Number, it will be Success.

Upgrade wallet using Biometric:

⇒ Select Biometric and device and click on Proceed Button.

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Government of Telangana

Government of Telangana
ITE & C Department

Sri K. Taraka Rama Rao
Hon'ble Minister for IT,
Industries MA & UD, NRI Affairs

T Wallet Aadhaar KYC Authentication

☒ Biometric ☐ OTP

Startek(FM220) ▼

[Proceed](#)
[Clear](#)

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Label [Logout](#)

***Please do not Refresh or press Back Button.**
***Please do not close Browser Tab, Always use Logout Button.**

⇒ Open a new Tab where user can select fingerprint and Authenticate.








☒ Consent: I, the holder of Aadhaar Number, hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **e-KYC with Biometric** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **e-KYC with Biometric**.

☒ Consent: I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **TWallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Device Name:

Select Finger:

After Authentication, Enter mobile Number and PAN NO and click on Verify Button.



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Telangana State

Sri K. Chandrababu Naidu
Hon'ble Chief Minister
Government of Telangana

Government of Telangana
ITE & C Department

Sri K. Taraka Rama Rao
Hon'ble Minister for IT,
Industries MA & UD, NRI Affairs

TS-FNG007 [Logout](#)

***Please do not Refresh or press Back Button.**

***Please do not close Browser Tab, Always use Logout Button.**

Upgrade T Wallet

*Mobile Number :

*Pan Card :

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After verify above, Open a new tab is shown below form. Fill the entire mandatory field and click on Proceed Button.


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Hon'ble Chief Minister
Government of Telangana


Government of Telangana
ITE & C Department


Sri K. Taraka Rama Rao
Hon'ble Minister for IT,
Industries MA & UD, NRI Affairs



TS-FNG007 [Logout](#)

*Please do not Refresh or press Back Button.
*Please do not close Browser Tab, Always use Logout Button.

Upgrade T Wallet

*Mobile Number :
8867870604

*Pan Card :
HQIPS4378J

*User Name :
JADA SPANDANA

*Aadhaar Number :
378381574293

Care Of :
D/O Jada Upendar Rao

Verify

User Information

*Aadhaar Number :
378381574293

Care Of :
D/O Jada Upendar Rao

*Date Of Birth(dd-MM-yyyy) :
11-05-1994

*Gender : Female ▾

Email :

Door Number :
H NO 3-044/1

Street :

Area :
DORNAKAL

Locality :

Village/City :
Uyyalawada

*District :
Warangal

*State :
Telangana

*Pin Code :
506381



User Bank Account (OR) Other T Wallet Account Information

☒ Bank Details ☐ Other T Wallet Account

*Account Name :


*Bank Name :

*Bank Account Number :

*Confirm Bank Account Number :

*IFSC Code :

☐ I hereby declare that the above information provided by me is true to the best of my knowledge and belief.

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User Bank Account (OR) Other T Wallet Account Information

☒ Bank Details ☐ Other T Wallet Account

*Account Name :

*Bank Name :

*Bank Account Number :

*Confirm Bank Account Number :

*IFSC Code :

☐ I hereby declare that the above information provided by me is true to the best of my knowledge and belief.

After Clicking on Update Button ,you will get a success message without failure.

User Bank Account (OR) Other T Wallet Account Information

☒ Bank Details ☐ Other T Wallet Account

*Account Name :

*Bank Name :


*Bank Account Number :

*Confirm Bank Account Number :

*IFSC Code :

☐ I hereby declare that the above information provided by me is true to the best of my knowledge and belief.

Success!
Success

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T Wallet to Bank IMPS:

Aadhaar number and mobile number options will be available on the IMPS page

Authentication

TS-FNG007 [Logout](#)

*Please do not Refresh or press Back Button
*Please do not close Browser Tab, Always use Logout Button

Aadhaar Number Mobile Number

Mobile Number :

[Submit](#)

T Wallet to Bank IMPS using Bio-Metric:

T Wallet Aadhaar Authentication

☒ Biometric ☐ OTP

Select Device

[Proceed](#) [Cancel](#)

[Logout](#)

*Please do not Refresh or press Back Button.
*Please do not close Browser Tab, Always use Logout Button.





RRN Number: 20180220144136

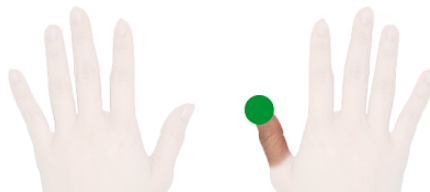
Aadhaar Number: XXXX 3783 XXXX 8157 XXXX 4293

☒ Consent: I, the holder of Aadhaar Number, hereby give my consent to **Telangana State Technology Services Limited** to obtain my Aadhaar Number and Biometrics/OTP for **Authentication with Biometric** with UIDAI. AUA/KUA has informed that my biometrics will not be stored / shared and will be submitted to CIDR only for the purpose of **Authentication with Biometric**.

☒ Consent: I, the holder of Aadhaar Number hereby give my consent to **Telangana State Technology Services Limited** to share my e-KYC Data with **Twallet** for **TWallet Services**. The entities have confirmed that the data shall not be shared further with any other entity or agency.

Device Name:

Select Finger:



⇒ Below page gets open while entering Aadhaar number and clicking on submit button.

*Please

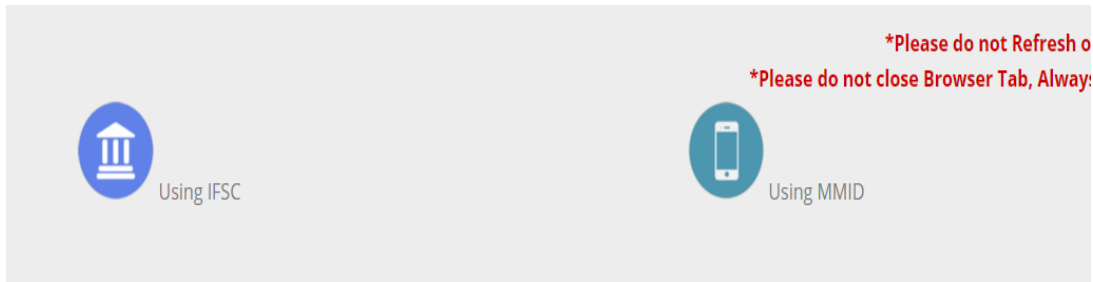
Aadhaar Number :
871911485921

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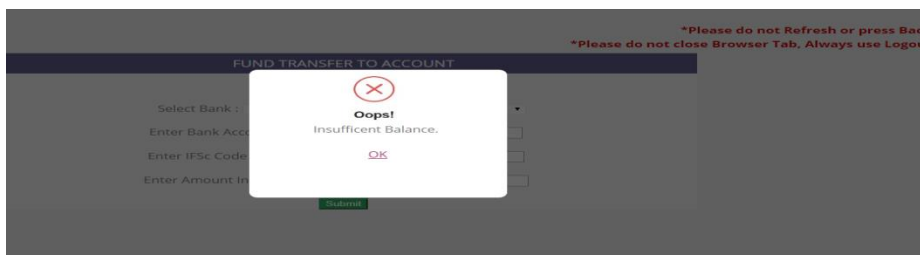
Capture

Submit

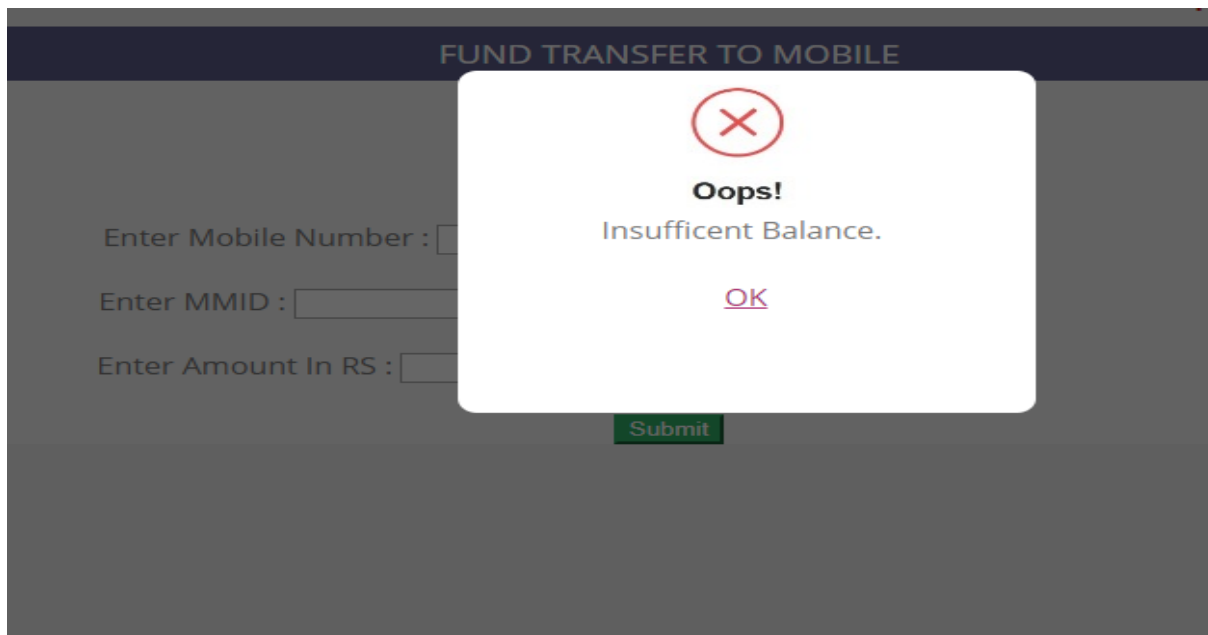
⇒ There are showing Using IMPS and Using MMID



⇒ Providing below details user can transfer money.



⇒ Clicked on MMID



⇒ Under Mobile number page

⇒ Enter mobile number



AUTHENTICATION

*Please do not
*Please do not close Browser

Mobile Number

Mobile Number :

8130639655

[Submit](#)

⇒ OTP will be received on the entered mobile number

AUTHENTICATION

*Please do not
*Please do not close Browser

Mobile Number

[Close](#)

Verify Your Mobile OTP

OTP

Please check your Mobile and enter OTP

[Resend OTP](#) [Submit](#)

T Wallet to T Wallet Transfer:

Below tabs will be available on the page

- Aadhaar Number
- Mobile Number



T Wallet 1 unread message - uzmi X

Secure | https://pretwallet.azurewebsites.net/TWalletAuthenticationPage.aspx

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Hon'ble Chief Minister
Government of Telangana

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AUTHENTICATION

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***Please do not close Browser Tab, Always use Logout Button.**

Aadhaar Number **Mobile Number**

Mobile Number :

[Submit](#)

Type here to search

17:40 06-01-2018

⇒ Enter mobile number and click on submit button

T Wallet 1 unread message - uzmi X

Secure | https://pretwallet.azurewebsites.net/TWalletAuthenticationPage.aspx

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Aadhaar Number **Mobile Number**

Mobile Number :

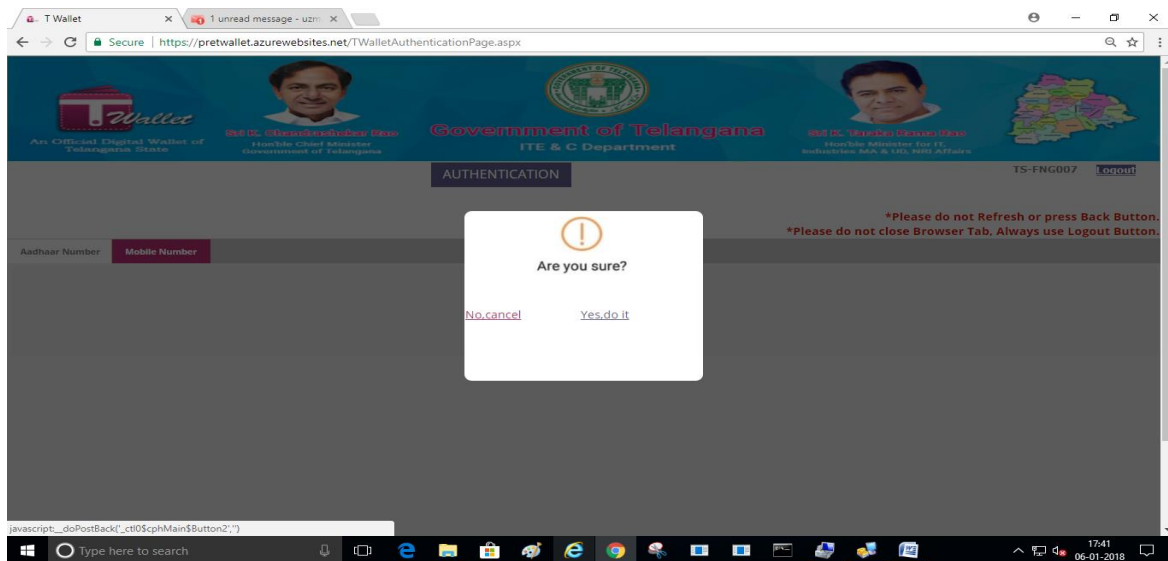
[Submit](#)

Type here to search

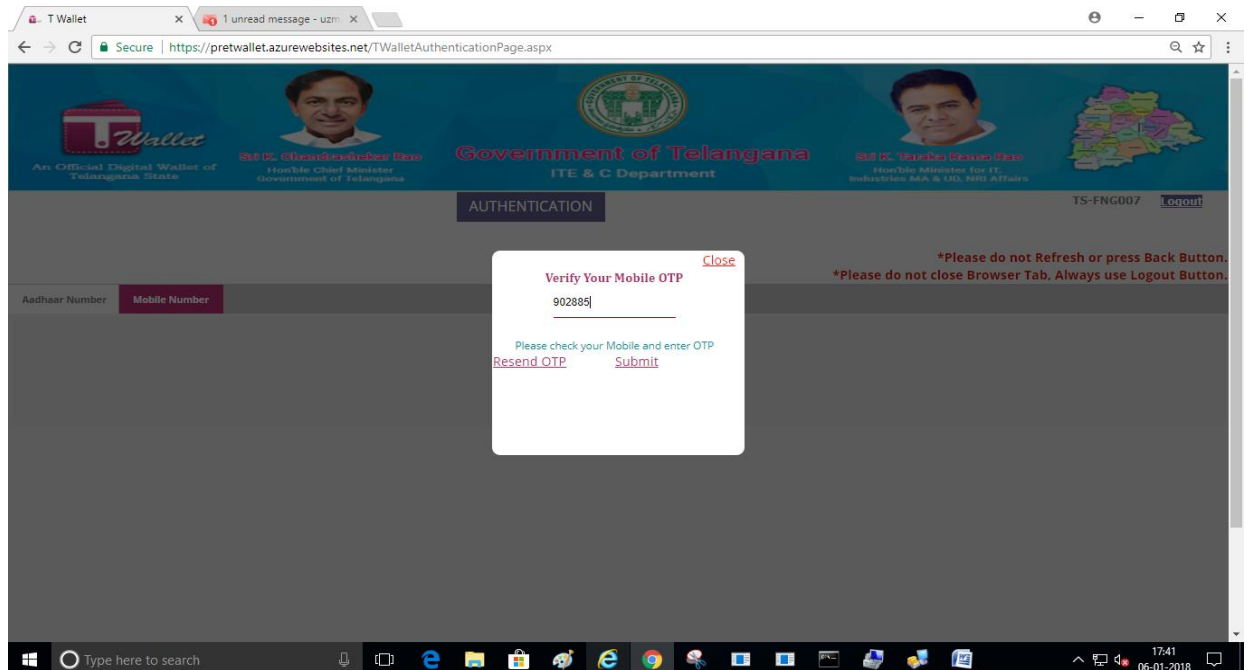
17:40 06-01-2018



⇒ Click on Yes, I do button.



⇒ Enter OTP which is received on the registered mobile number





T Wallet | 1 unread message - uzmi

Secure | https://pretwallet.azurewebsites.net/FundTransfer.aspx

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FUND TRANSFER TO MOBILE

Enter Mobile Number :

Enter Amount In RS :

[Submit](#)

TRANSACTION

17:42 06-01-2018

⇒ Entered been mobile number and amount and click on submit button.

T Wallet | 1 unread message - uzmi

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FUND TRANSFER TO MOBILE

Mihir

Enter Mobile Number :

Enter Amount In RS :

[Submit](#)

TRANSACTION

17:42 06-01-2018



- ⇒ Click on Aadhaar number tab and select device from the dropdown and click on proceed button and process further

T Wallet | uzma@transactionanalysts |
Secure | https://pretwallet.azurewebsites.net/AadhaarAuthAuthenticationPage.aspx

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T WALLET AADHAAR AUTHENTICATION

☒ Biometric ☐ OTP

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Type here to search | 17:47 06-01-2018