



## T Wallet Features Overview

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## 1. T Wallet Overview

### 1.1. Context

Post demonetization, country aims to go cashless. Therefore, need for a digital payment has become imminent. Telangana State government has also announced support for cashless transactions in the state. It also wanted its citizens to effortlessly make payments to both government and private services. As a result, Telangana State government has come out with new initiative called T Wallet.

### 1.2. Why T Wallet?

- Existing digital solutions are for smart phone users and thus focus is urban centric.
- There is very limited option for Feature phone and no phone users/ citizens in the rural areas.
- T Wallet is designed with focus on feature phone and no phone users in rural areas.
- Citizens will have more trust being a Government wallet.



## 2. Highlights of T Wallet

- T wallet is the official digital wallet of Telangana State, which is Any Time Any Where digital payment option for Everyone
- This is the first official e-Wallet from any state Government in India
- T Wallet serves through Online (Desktop, Laptop), Smart Phone, Feature Phone and even no phone
- T Wallet supports payments for both Government and Private transactions
- Citizens with feature phone or no phone can use 4100 Mee Seva centres available across the state to open T Wallet a/c, Load money and make payments through T Wallet. This is a unique proposition.
- Supports Telugu and Urdu besides English
- It is integrated with government departments and corporations such as TSSPDCL, TSNPDCL, HMWSSB, GHMC, CDMA, HMDA ORR Tolls, TASK, 4100 MeeSeva centers and portals.
- No transaction charges for all the Govt. payments such as Electricity Bill, Water Bill, Property Tax, etc.
- Integration is in progress, as part of Phase 2, with Traffic e-challan, TSPSC, Labour department, Streenidhi SHG Loan Repayment and Metro Rail Smart Card for topup
- It is going to be a bi directional wallet wherein in future government benefits such as student scholarships, Aasara Pensions, MNREGA wages can be directly pushed to citizen T Wallet a/c.

## 3. Core Features of T Wallet

### 3.1. Registration

In order to use T Wallet, user has to first register with it. If the registration is successful, T Wallet a/c is created for the user. Registration can be done using any one of the following 3 options.

	<b>Aadhaar Biometric</b>	<b>Aadhaar OTP</b>	<b>Mobile OTP</b>
Available at	Mee Seva Center	Mee Seva Center (or) Mobile App (or) Web App	Mobile App (or) Web App
Requirement	Aadhaar number, finger prints	Aadhaar number, Mobile registered with Aadhaar	Smart Phone for Mobile App Feature Phone for Web App



Useful for	Feature phone and no phone users	Feature phone or Smart phone users	Smart Phone or Desktop or Laptop users
Charges	No charges	No charges	No charges

URL for Web App: <https://twallet.telangana.gov.in>

Mobile App: Download for Android mobile from Play store (or) for iOS from Apple Store

### 3.2. Load Money / TopUp

After creating the T Wallet a/c through registration, load money into wallet so that payments can be made from this wallet a/c. Money can be loaded into wallet a/c using the one of the following options.

	Cash	Payment Gateway			Online Banking	
		Debit Card	Credit Card	Net Banking	IMPS	NEFT
Available at	Mee Seva Center	Mobile App (or) Web App	Mobile App (or) Web App	Mobile App (or) Web App	Bank portal	Bank portal
Charges	No charges	No charges	1% + GST	No charges	Check with Bank	Check with Bank

### 3.3. Payments / Transactions (Govt. and Non-govt. Bills)

T Wallet a/c can be used to make payments for both government and non-government bills.

From	Govt. Bills	Non-govt. Bills
Mee Seva	All Govt. Services	None
Mobile App	Electricity bill (TSSPDCL and TSNPDCL), Water bill and New Water Connection (HMWSSB), HMDA ORR Toll Payment. (Use <b>Services</b> menu)	Mobile recharge, Landline, DTH, Internet, Datacard bill payments, Bus tickets from Red Bus. (Use <b>Services</b> menu)
Web App	Electricity bill (TSSPDCL and TSNPDCL), Water bill and New Water Connection (HMWSSB). (Use <b>Services</b> menu)	Mobile recharge, Landline, DTH, Internet, Datacard bill payments, Bus tickets from Red Bus. (Use <b>Services</b> menu)
Online Portal	TSSPDCL portal – Electricity bill TSNPDCL portal – Electricity bill HMWSSB portal - Water bill and New Water Connection GHMC, CDMA portal - Property Tax, Trade License and Sports Ground Booking	None



	MeeSeva / eSeva portals - All Govt. Services TASK portal – Registration Fee	
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### 3.4. Fund Transfer

Using T Wallet, money can be transferred to another T Wallet a/c or any bank a/c. These functionalities are available in Mobile App and Web App as part of **Services** menu.

### 3.5. Payments at Private Merchants

T Wallet can be used to make payments at Private Merchants who have registered with T Wallet.

Payment Method	Smart Phone Users	Feature Phone Users
Pay Money	By scanning Merchant QR Code using “Pay Money” feature under <b>Services</b> menu.	Not Applicable
PULL Money	By using “Allow PullMoney” feature under <b>Services</b> menu.	Merchant sending OTP to mobile.

### 3.6. Mini Statement

This feature provides list of transactions for reference.

## 4. Contact Us

For grievances, please contact:

ESD Technical Support	T Wallet Technical Support
Call Centre : 1100/18004251110	Email : twalletsupport@transactionanalysts.com